

ACCESSIBILITY STATEMENT

The Les Gavarres Consortium is committed to making its websites accessible, in accordance with Directive (EU) 2016/2102 of the European Parliament and of the Council of 26 October and Royal Decree 1112/2018 of 7 September.

This accessibility statement applies to www.gavarres.cat, www.artigavarres.cat, www.visitgavarres.cat and www.immaterialgavarres.cat

Compliance status

These websites are partially compliant with Royal Decree 1112/2018 of 7 September, due to the exceptions and/or non-conformities listed below:

Non-accessible content

The content listed below is not accessible for the following reasons:

- Non-conformity with Royal Decree 1112/2018 of 7 September.
 - Occasional editing errors may appear on certain web pages, both in HTML content and in documents published after 20 September 2018.
 - Some links lack descriptions, text, or valid destinations.
 - Some images lack alternative text or have insufficient colour contrast between foreground and background. Image size and file weight may also be unspecified.
 - Attached documents may not indicate their size, format, or the fact that they open in a new window.
 - Lists may not be properly marked up.
- Certain content falls outside the scope of applicable legislation.
 - Office documents or web forms published before 20 September 2018 may not fully meet accessibility requirements, although efforts have been made to ensure that most do.

Preparation of the accessibility statement

This statement was prepared on 12 February 2020. The method used to prepare the statement was a self-assessment carried out by the Consortium. The most recent review of the statement was also conducted on 12 February 2020.

Submission of suggestions, complaints or claims

Any person may request compliance with accessibility requirements by sending an email to consorci@gavarres.cat, calling 972 64 36 95, or in person at Can Geronès, Finca Camps i Armet, s/n, Monells (Cruïlles, Monells i Sant Sadurní de l'Heura).

Accessible information requests and complaints may also be submitted in writing to the Consortium's Document Registry at Can Geronès, Finca Camps i Armet, s/n de Monells, 17121, (Cruïlles, Monells and Sant Sadurní de l'Heura) or through the electronic headquarters: <https://tramits.seu.cat/ABSIS/EAD/webpublicacion/eMiservicio/catala/VisorITs/24891A1DA10F4DF6B76E636E84F11358.asp?codent=b44>

If the response to a request or complaint is unsatisfactory, the person concerned may file an appeal addressed to the Document Registry, at Can Geronès, Finca Camps i Armet, s/n de Monells, 17121, (Cruïlles, Monells and Sant Sadurní de l'Heura) or through the electronic headquarters:

<https://tramits.seu.cat/ABSIS/EAD/webpublicacion/eMiservicio/catala/VisorITs/24891A1DA10F4DF6B76E636E84F11358.asp?codent=b44>. This complaint procedure (as provided in Article 13 of Royal Decree 1112/2018) entered into force on 20 September 2020.

Communications submitted under this section will be handled by [indicate the unit] as the organisation's web accessibility manager.

Requesting content in an accessible format

If you need information in a different format, please contact us via email at mpiferrer@gavarres.cat indicating:

- The URL of the content
- Your name and email address
- The format in which you need the information

Additional information (VIII)

The Les Gavarres Consortium strives to achieve the highest possible degree of accessibility, ensuring universal access to its contents regardless of users' physical, sensory or intellectual abilities, or the systems and resources used (browser, device, connection speed, etc.).

In accordance with Directive (EU) 2016/2102 of the European Parliament and of the Council of 26 October 2016, public sector websites and mobile applications must be accessible in accordance with the UNE - EN 301 549:2019 standard, on accessibility requirements. This standard is largely based on the Web Content Accessibility Guidelines (WCAG) 2.1 published by the World Wide Web Consortium (W3C) in August 2018.

It is the Consortium's intention to fully comply with these web accessibility guidelines. European regulations require public bodies to achieve AA level compliance, which our website currently meets.

The website is optimised for a resolution of [1024 x 768]. On higher-resolution monitors, text size may appear smaller. However, font sizes can be adjusted through browser settings.

The site has been tested and optimised for browsers supporting HTML5 and their officially supported versions. Using unsupported or outdated browsers may affect the displaying and availability of documents, or other functionalities. Updates and supported browsers can be downloaded from their respective providers.

To ensure full functionality, JavaScript and cookies must be enabled (see the 'Cookies policy' section).

Given the large number of documents available on our site, some content may not fully meet required accessibility standards. We appreciate any feedback or suggestions submitted through the channels mentioned in 'Submission of suggestions, complaints or claims'.

Below are some resources that can help improve the accessibility of content from your device:

[AbilityNet - My computer my way.](#)

[Additional information on how to customise our website appearance](#)